

COMMISSION ON TECHNOLOGY
Agenda Information/Action Item
Meeting Date: November 9, 2012

<i>Agenda Item:</i>	<i>Type of Action Requested:</i>
<u>EXCEPTION REQUEST: PCCJC'S ADOPTION OF THE AGAVE CASE MANAGEMENT SYSTEM</u>	<input checked="" type="checkbox"/> Formal Action/Request <input type="checkbox"/> Information Only <input type="checkbox"/> Other

FROM:

Hon. Keith Bee, Presiding Judge, Pima Consolidated Justice Court (PCCJC)
Ms. Lisa Royal, Court Administrator, PCCJC
Mr. Charles Drake, Information Technology Director, PCCJC

SUMMARY:

Pima Consolidated Justice Court (PCCJC) relies heavily on an outdated and unreliable case management system (CMS). The court has been seeking alternatives since 2006. Following an extensive review of the AGAVE system used by Pima Superior Court and Clerk, PCCJC is requesting an exception from implementing the AJACS limited jurisdiction large volume court CMS being developed as a collaborative effort between AOC and Mesa Municipal Court. As a result of a 12-week analysis, the court identified a 20-percent gap to the AGAVE system that will take 12 to 18 months to close. The court's analysis indicates that AGAVE's financial modules already contain the business rules necessary for PCCJC's practices. Development offers the opportunity to unify a plethora of custom-built, bolt-on applications into a common system.

Local technical and financial resources are available to accomplish the necessary work. Superior court resources have been pledged to provide parallel development and necessary support for running two separate instances of the same codeset. Court leadership feels that synergy with Pima Superior Court and Clerk outweighs increased efficiencies and statewide standardization with other courts related to the use of AJACS.

STAFF RECOMMENDATION:

TAC felt that insufficient information existed about the gaps to the AJACS system and could not make a recommendation. CACC recommended the exception be granted. The JPIJ indicates that PCCJC will be dropping its current OnBase EDMS in favor of an integrated document management function within AGAVE. A separate exception request needs to be generated for that business case, since OnBase is the statewide

standard product used with e-filing and public access. The exception document points out that the court is responsible for providing data feeds and interfaces required by statewide systems/initiatives with no expectation of state funding. Due to the critical nature of the project for PCCJC's business continuity and the numerous interfaces to statewide systems involved, staff recommends that the project scope and timeline be monitored by CACC including monthly status reporting.

ACTION OPTIONS:

MOTION -- In consideration of PCCJC's submitted request for exception:

1. Approve the exception for adoption of AGAVE rather than AJACS with the condition that the project be monitored by CACC and provide standard monthly status reporting.
2. Disapprove the exception request, thereby directing PCCJC to continue pursuing the AJACS CMS to replace their current system.
3. Table formal consideration of the exception request until a later point in time.